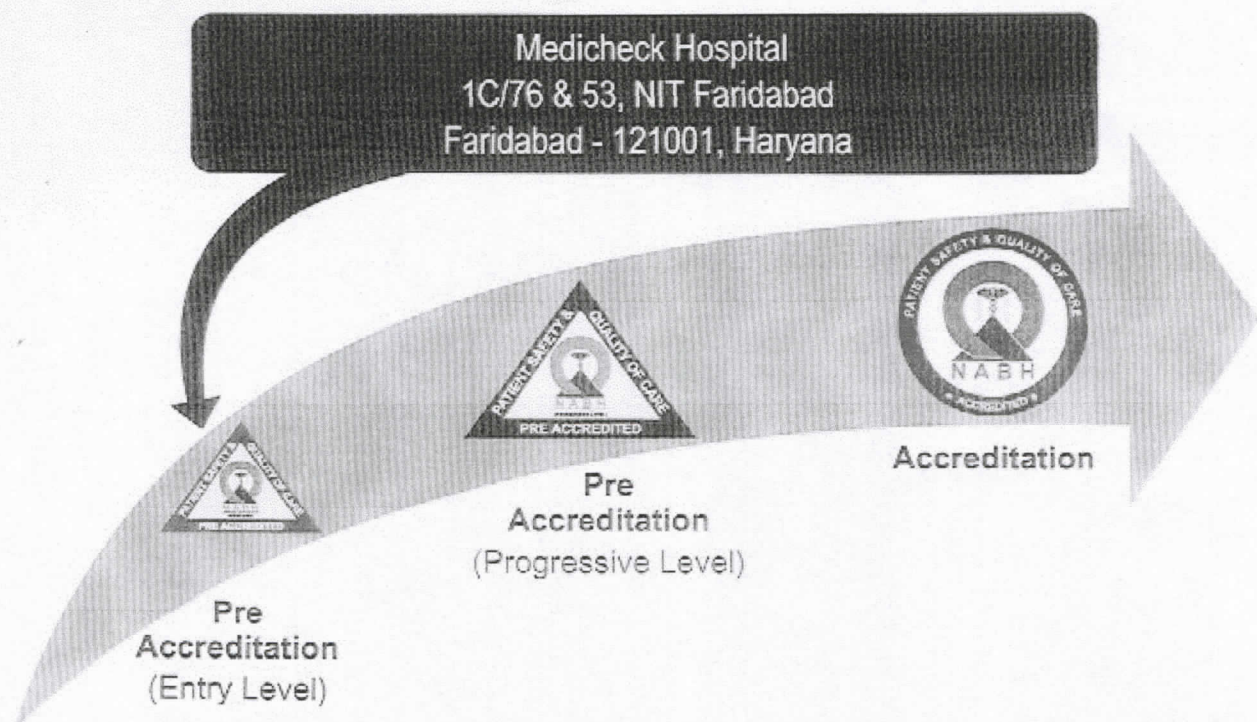


National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)
For Patient Safety & Quality of Care



The award of NABH Pre Accreditation (Entry Level) means that the organisation ensures:

1. Commitment to create a culture of quality, patient safety, efficiency and accountability towards patient care.
2. Establishment of protocols and policies as per National/International Standards for patient care, medication management, consent process, patient safety, clinical outcomes, medical records, infection control and staffing.
3. Patients are treated with respect, dignity and courtesy at all times.
4. Patients are involved in care planning and decision making.
5. Patients are treated by qualified and trained staff.
6. Feedback from patients is sought and complaints (if any) are addressed.
7. Transparency in billing and availability of tariff list.
8. Continuous monitoring of its services for improvement.
9. Commitment to prevent adverse events that may occur.