

**Health Checkup Service Provider Application Form**

Name of Health Centre: SDA DIA-DIAGNOSTICS  
 Principal Investigator Name: DR SONAL DAINGRA Mobile Number: 9711466123  
 Laboratory Name: SDA LAB Mobile Number: 9548132613  
 Address: Plot No. 114/1 Shanti Nagar Street: NEAR Kirti Chowk  
 Road: PVS Road Locality: \_\_\_\_\_ Town/City: Meerut  
 State: UP (NRI) District: MEERUT UP Pin Code: 250004  
 Telephone: \_\_\_\_\_ Fax No: \_\_\_\_\_  
 E-mail: Sda9548@gmail.com Website: \_\_\_\_\_  
 Registration Number: RMFE 2229839 Registering Authority: \_\_\_\_\_  
 Health checkup Coordinator Name: DR Reg no- SMC/11566 SDA LAB Email: Sda9548@gmail.com Mobile: 9548132613  
 Health checkup Report Coordinator Name: SDA LAB Email: Sda9548@gmail.com Mobile: 9548132613  
 Accounts Coordinator Name: SDA LAB Email: Sda9548@gmail.com Mobile: 9548132613  
 HOME SAMPLE COLLECTION FACILITY: YES/NO Yes

**PAYMENT DETAILS:**

Payment Mode (tick mark)  ECS  CHEQUE

**Payment Information**

Provide PAN number of the person or institution, in whose name cheque is to be issued

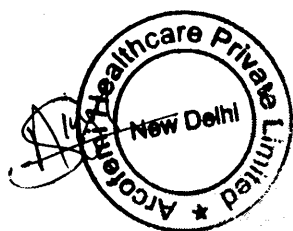
| S.No | Particulars | Details         | S.No | Particulars         | Details      |
|------|-------------|-----------------|------|---------------------|--------------|
| 1    | Checkbook   | SDA DIAGNOSTICS | 5    | A/C No              | 097505501254 |
| 2    | Account     | Current         | 6    | MICR No             |              |
| 3    | Bank Name   | ICICI           | 7    | IFS-Code            | ICIC0000975  |
| 4    | Branch      | Gauth Road      | 8    | PAN No. (Mandatory) | AKPD8468J    |

I agree all information provided is true and consent to conduct the Health Checkups.

AUTHORIZED SIGNATORY (NAME AND DESIGNATION)

SEAL

**DR SONAL DAINGRA**  
M.B.B.S., M.D.



**MEMORANDUM UNDERSTANDING**

**BETWEEN**

Accord Health Pvt. Ltd. (Corporate Company) (hereinafter referred to as "Accord Health") of its registered office in Plot No. 29, Phase II, Industrial Area, Okhla, New Delhi-110025, India (hereinafter referred to as "Accord Health") and

**AND**

MEDWHEEL (Private) Limited (Company) (hereinafter referred to as "MEDWHEEL")

of its registered office at "SERVICE PROVIDER" of its OFFICE.

And, HAS Med Wheel (a Well known Healthcare company) and Accord Health (a leading healthcare services provider)

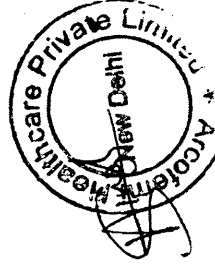
Now, come to an understanding

**WHEREAS**

1. MEDWHEEL is known to offer and/or provide various services either directly by itself and/or through its agents;
2. MEDWHEEL is a member of a group of five notable Private Service Businesses to be available to MEDWHEEL, namely, Med Wheel (Private) Limited, Private Health Insurance, Health Care, MEDWHEEL (Private) Limited, and others;
3. MEDWHEEL and Accord Health have a service provider organization providing a range of healthcare related services;
4. MEDWHEEL has approached the Service Provider to avail of the Service Provider's services for providing a range of services to its Members, Customers, Staff and other persons in the business of providing the above Services and Consultation in the Service Provider's approach "ARCC" and has expressed that they have the requisite experience, infrastructure and resources to provide the services and services to the extent of this Agreement;
5. ARCC has been established on the representation of the Second Party and agreed to appoint the Service Provider for the provision of the services and to be exclusive, just during the term of this Agreement;
6. The Service Provider has agreed to provide services to MEDWHEEL and its Members, Customers and other persons in the business of providing the above Services and Consultation in the Service Provider's approach "ARCC" and has expressed that they have the requisite experience, infrastructure and resources to provide the services and services to the extent of this Agreement;
7. The Service Provider has agreed to provide services to MEDWHEEL and its Members, Customers and other persons in the business of providing the above Services and Consultation in the Service Provider's approach "ARCC" and has expressed that they have the requisite experience, infrastructure and resources to provide the services and services to the extent of this Agreement;

**1. QUANTITY OF SERVICES**

1. The Service Provider shall provide services of good quality and professional nature in accordance with best practices;
2. Service Provider shall provide detailed information about its services, facilities, including outsourced services;
3. The Service Provider shall call upon the other party to separate Service Level Agreement with MEDWHEEL, or MEDWHEEL may develop appropriate Operations Manual, which will contain clearly defined and specific service specific terms and conditions, in respect of the Service Provider's services, will be identified. The Service Provider shall



**SECRETARY (FINANCE)**  
D.L. SINGH, B.B.S. N.W.D.

and shall not discriminate on the basis of race, gender, ethnicity, religion, age, or national origin. The Service Provider shall not discriminate on the basis of sex, gender identity, or gender expression, and shall not discriminate on the basis of sexual orientation or gender identity. The Service Provider shall not discriminate on the basis of marital status, pregnancy, childbirth, or breastfeeding.

14. MEDIWHEEL shall have the right to monitor the quality of services provided by the Service Provider to MEDIWHEEL and/or its Members / Customers.
15. For as long as MEDIWHEEL is not satisfied with the quality of services provided by the Service Provider, MEDIWHEEL has the right to terminate the Agreement. MEDIWHEEL shall have the right to terminate the Agreement if the Service Provider is in breach of the Agreement.

16. The Service Provider shall be bound by the terms and conditions of the Agreement for the supply of services to the Lead.

17. The Service Provider shall be responsible to ensure that the Leads generated are fulfilled through the Service Provider.

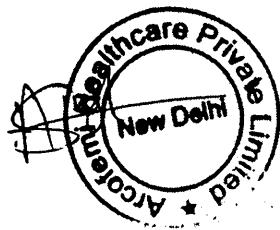
18. The Service Provider shall be responsible for the fulfillment of the obligations of the Lead, for any additional services supplied by the Second Party.

#### 4. PAYMENTS

19. MEDIWHEEL and the Service Provider have already agreed upon certain rates on the basis of which the Service Provider will charge for its services. These charges shall be mentioned in Annexure 1.
20. The Service Provider shall not be entitled to change the said rates without prior consultation with MEDIWHEEL.
21. The Service Provider can be penalized up to of the bill amount for exceeding the TAT for sending the reports to MEDIWHEEL which is 72 working hrs.
22. MEDIWHEEL may, at its discretion, inform its Members / Customers of the total amount of charges in respect of the Service Provider's services, without, separately, indicating the amount of the additional Service Fee made available therein.
23. The Service Provider shall raise its bills on MEDIWHEEL on a monthly basis. MEDIWHEEL agrees to pay the bills within 30 days from the date of receipt of such bills from the Service Provider.
24. The Service Provider shall submit the monthly bills to the local "MEDIWHEEL" office.
25. All payments by MEDIWHEEL to the Service Provider shall be subject to the applicable laws on Income Tax, etc. those relating to tax deduction at source, etc.

#### 5. CERTAIN SPECIFIC OBLIGATIONS ON THE PART OF THE SERVICE PROVIDER:

26. The Service Provider shall at all times treat "MEDIWHEEL" Members / Customers with a courteous manner and shall respect their privacy.
27. The Service Provider shall be responsible for protection of all information, contents, software, etc., being utilized by MEDIWHEEL for the purpose of implementing the terms and conditions of this Agreement and for the purpose of providing its services to MEDIWHEEL and/or its Members / Customers.
28. The Service Provider shall utilize its hardware, software, access codes to MEDIWHEEL's website, such as User ID and Password, etc., with utmost discretion and solely for the purpose of implementing the terms and conditions of this Agreement and for the purpose of providing its services to MEDIWHEEL and/or its Members / Customers.
29. The Service Provider shall not provide access or pass with its User ID and/or Password to MEDIWHEEL's website to any unauthorized person.
30. The Service Provider shall be responsible for ensuring due compliance with any Laws, Guidelines, Regulations, etc., applicable to it, such as, Specifically, Governing the Service Provider's Profession and its Activities.
31. The Service Provider shall be responsible for ensuring due compliance with any Laws, Guidelines, Regulations, etc., applicable to it, such as, Specifically, Governing the Service Provider's Profession and its Activities.



DR. SONAL DINGRA  
M.B.B.S., M.D.

... to MEDIWHEEL and for its Members to nominate Service Provider shall not assign or grant any right...  
... under this Agreement. Further without the specific prior written consent of MEDIWHEEL, the Service  
... of any third party for the purpose of implementing the terms and  
... of this Agreement and for the purpose of providing its services to MEDIWHEEL and for its Members  
... .

- 8. The Service Provider agrees to have medical audit on periodical basis as and when necessary with  
MEDIWHEEL and to permit and allow access to the representatives of MEDIWHEEL.
- 9. MEDIWHEEL shall not be liable for any loss, harm, injury etc. that may be caused to or suffered by  
the Service Provider due to a breach of any of the obligations of the Services mentioned herein. The Service Provider  
shall indemnify MEDIWHEEL and assure to keep MEDIWHEEL indemnified from all loss, harm, injury etc.  
that may be caused to and suffered by MEDIWHEEL due to any breach, by the Service Provider, of the obligations  
mentioned here and vice versa.

**6. RELATIONSHIP AMONGST THE SERVICE PROVIDER, MEDIWHEEL AND ITS SUBSCRIBERS:**

- 1. The relationship between the Service Provider and MEDIWHEEL shall be on a principal-to-principal basis.
- 2. The relationship between the Service Provider and MEDIWHEEL, MEDIWHEEL shall represent the interests of its  
Members, Customers, Prospective clients and shall at all times act in such manner as to protect the interests of Members,  
Customers, Prospective Customers.
- 3. The relationship between the Service Provider and the Members, Customers, Prospective customers of MEDIWHEEL  
shall be on a principal-to-client basis.

**7. NON-EXCLUSIVITY:**

- 1. The relationship between MEDIWHEEL and the Service Provider shall be on a non-exclusive basis.
- 2. MEDIWHEEL shall have the right to identify, seek and avail of the services of other Services, Businesses,  
Products, etc. providing similar services, as are being provided by the Service Provider.
- 3. However, the Service Provider may provide its services through the internet or any other website, or any other mode  
of communication being presently adopted by MEDIWHEEL, only after obtaining specific written consent from  
MEDIWHEEL, which consent shall not be unreasonably withheld.

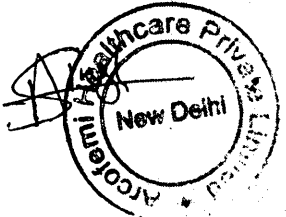
**8. INDEMNITY:**

- 8.1 The Service Provider shall be solely and directly responsible and liable for any losses and / or damages caused to or  
suffered by MEDIWHEEL and / or its Subscribers as a result of any defect in the Service Provider's goods and /  
or deficiencies in the Service Provider's services.
- 8.2 The Service Provider, hereby, indemnifies MEDIWHEEL and assures to keep MEDIWHEEL indemnified from any  
loss, harm, injury, damages, etc. that may be caused to and / or suffered by MEDIWHEEL, as a result of any  
defect in the Service Provider's goods and / or deficiency in the Service Provider's services availed of by the  
MEDIWHEEL Members / Customers.
- 8.3 MEDIWHEEL, in its complete discretion, shall have the right to disclose to its Members / Customers any and all  
information about the Service Provider, as may be available with MEDIWHEEL.

**9. TERM OF THIS AGREEMENT:**

- 9.1 This Agreement shall be in force for a Period of One Year from the date of its execution.
- 9.2 This Agreement may be extended for such further periods and on such terms as may be agreed upon, in writing,  
between the parties.

**10. TERMINATION and Confidential Information:**



Sonal Dhillon  
Dr. SONAL DHINGRA  
M.B.B.S., M.D.

10. In the event that this Agreement is not extended as mentioned in Clause 7.2 above, the confidentiality provisions of this Agreement shall continue to apply to the period mentioned in Clause 7.1 above.

10.1 In the event of the termination of this Agreement by either of the parties mentioned in Clause 9.1 above, the other party shall terminate this Agreement by issuing a written notice to the other party.

10.2 In the event of termination of this Agreement, the Service Provider shall be responsible for all assumptions being attended to by the Service Provider prior to the termination of the Agreement.

10.3 However, MEDIWHEEL has the right to call upon the Service Provider to, forthwith, cease to attend to any of its Members / Customers and to identify any other Service Provider to provide the services required by its Members / Customers.

10.4 "Confidential Information" shall mean any business, marketing, technical, scientific, IT or other information, or any work product, the nature of disclosure is designated as confidential or "secret" designation, or a word or phrase indicating confidentiality or would be understood by the Parties, exercising reasonable business judgment, to be confidential, any work done under this agreement and / or the terms of this agreement. However, "Confidential Information" shall not include information which:

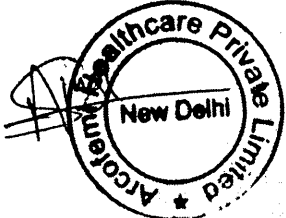
- 10.5 is or previously known by the receiving Party, as evidenced by its business records;
- 10.6 is already in the public domain, other than through a breach of this agreement;
- 10.7 is independently developed by the receiving Party, as evidenced by its business records;
- 10.8 is compelled by law, provided the disclosing Party provides the other Party with prompt notice of any efforts to compel disclosure and reasonably co-operates with other Party's lawful attempts to prevent disclosure or to obtain a protective order;
- 10.9 is already known by a third party with the right to do so;
- 10.10 is compelled by law, provided the disclosing Party provides the other Party with prompt notice of any efforts to compel disclosure and reasonably co-operates with other Party's lawful attempts to prevent disclosure or to obtain a protective order;
- 10.11 Subject to provisions of this agreement, the Parties shall maintain any and all Confidential Information in confidence and employ the same only to employees, officers or to any third party consultant/contractor hired to complete the work in terms of this agreement for the purposes of undertaking the work during the Term. The Parties shall use the same degree of care as each of them uses to protect its own Confidential Information of a similar nature, but in less than reasonable care, to prevent the unauthorized use, dissemination or publication of Confidential Information.

**11 BREACH OF CONTRACT AND CONSEQUENCES THEREOF:**

11.1 Notwithstanding anything else contained in this Agreement to the contrary, in the event of a breach, by the Service Provider, of any of the terms of this Agreement, MEDIWHEEL shall have the right to terminate this Agreement, immediately and without any notice period.

11.2 In the event of termination of this Agreement in pursuance of the above clause, MEDIWHEEL shall have the right to call upon the Service Provider to, forthwith, cease to attend to any of its Members / Customers and to identify any other Service Provider to provide the services required by its Members / Customers.

11.3 The Service Provider undertakes to comply with all directions of MEDIWHEEL in this regard.



DR. SONAL DHINGRA  
M.B.B.S. M.D.

**12 GOVERNING LAW:**

The law governing this Agreement and all matters related thereto shall be the laws of India only.

**13 DISPUTES RESOLUTION:**

13.1 All disputes, differences, claims, and / or any other matters related to the provision of this Agreement shall be referred to arbitration under the provisions of the Arbitration and Conciliation Act, 1996.

13.2 Each party shall have the right to appoint one Arbitrator each.

13.3 The arbitration shall be in English and only at New Delhi.

13.4 This Agreement shall be subject to the jurisdiction of the Courts in New Delhi only.

**14 DECLARATION:**

Service Provider hereby declares that

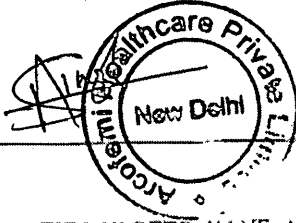
14.1 Information given to MEDIWHEEL is true and authentic to the best of its knowledge and belief.

14.2 In the event that the furnished information is either false or turns out to be false, "MEDIWHEEL" is entitled to dis-empower the Service Provider from the MEDIWHEEL Network list of Service Providers.

14.3 MEDIWHEEL has a right to comprehend that this ground i.e., act of furnishing information by Service Provider which is false or turns out to be false, is in addition to other grounds envisaged elsewhere in this agreement.

For "MEDIWHEEL"

Authorized Signatory \_\_\_\_\_  
Arcofem Health Ltd.



IN WITNESS WHEREOF, THE PARTIES HERETO HAVE AFFIXED THEIR RESPECTIVE STAMPS AND SIGNATURES ON THE DATE MENTIONED ABOVE.

For "Service Provider"

Authorized Signatory \_\_\_\_\_  
Name: \_\_\_\_\_

SEAL:

*Sonal Dhabra*  
DR. SONAL DHABRA  
M.B.B.S. M.D.  
16/1/24

DATE: 16/1/24

Important Instructions:

- |  |
|--|
| <ol style="list-style-type: none"> <li>1. Please ensure that each and every page &amp; each side of this document have the Service Provider Seal and Authorized Signatory's signature.</li> <li>2. MOU to be submitted along with other information requested</li> </ol> |
|--|