

Dear Hospital or Diagnostic Centre

Please note the following process of Health checkup.

**Health Checkup booking**

1. We will send the mail Hospital or Diagnostic Centre for booking request of candidate.
2. Hospital or diagnostic Centre will confirm the booking.
3. We will send the mail Hospital or Diagnostic Centre for booking confirmation.

**Health Checkup done**

1. Diagnostic Centre or Hospital please confirm the candidate health check done ([customercare@mediwheel.in](mailto:customercare@mediwheel.in))

**Health Checkup Report**

1. Hospital or Diagnostic Centre have to send health checkup report within 48 hour ..([report@mediwheel.in](mailto:report@mediwheel.in))
2. Hospital or Diagnostic Centre should send health checkup report as per following documents.
  - A. Full Health Report one PDF (48 Hour)
  - B. Corporate, HRM Letter (System Generated), Please collect from the candidate and submit with report.
  - C. Corporate employee ID Copy, Please collect it from the candidate and submit it along with report.
  - D. Candidate Aadhar Card Copy or other photo ID, Please collect from the candidate and submit with report.

**Bill submit process**

1. Hospital or Diagnostic Centre generate the invoice in month.
2. Hospital or diagnostic Centre send the invoice ([accounts@mediwheel.in](mailto:accounts@mediwheel.in)) Company Name is ArcoFemi Healthcare Ltd

Thanks & Regards



Arcofemi Health Care Ltd. | F-703, Lado Sarai, Mehrauli | New Delhi – 110 030  
M. 8800465156 Email : [wellness@mediwheel.in](mailto:wellness@mediwheel.in) | Web: [www.mediwheel.in](http://www.mediwheel.in)

## MEMORANDUM OF UNDERSTANDING

This AGREEMENT is executed at New Delhi on 2nd date, of Dec. month of the year 2022

BETWEEN

ArcoFemi Healthcare Ltd, a company incorporated under the relevant provisions of the Indian Companies Act, 1956 and having its Corporate Office at F-701 Lado Sarai, New Delhi -110030 hereinafter referred to as 'MediWheel' and which expression shall unless it be repugnant to the context or meaning thereof shall deem to mean and include its successors and assigns of the ONE PART.

AND

Credence Care Hospital Pvt. Ltd. Having its Registered Office / Principal Place of Business  
At Sector 11, Cloud 36, Ghansoli, Navi Mumbai - 400701.  
hereinafter referred to as the "SERVICE PROVIDER" of the OTHER PART.

WHEREAS, MediWheel is a Wellness and Healthcare company providing Healthcare related services to its beneficiaries and clients and corporates.

Now this agreement witnessed that:

### WHEREAS:

- i. MEDIWHEEL intends to offer and/or provide various services, either directly by itself and/or through certain other businesses,
- ii. MEDIWHEEL is in the process of identifying suitable Professionals / Businesses to be available to MEDIWHEEL and or its Members / Customers/ Clients/ Prospective customers, on a regular basis, and to provide their respective services to MEDIWHEEL and / or its Members /Customers.
- iii. MEDIWHEEL is a Healthcare administrative service provider organization providing a range of Healthcare related services.
- iv. MEDIWHEEL has approached the Service Provider to avail of the Service Provider's services for itself and / or for the benefit of its Members /Customers.
- v. The Service Provider has agreed to provide its services to MEDIWHEEL and / or its Members / Customers on a regular basis.
- vi. Second Party is engaged in the business of Providing Diagnostic Services and Consultation.
- vii. The Second Party has approached "AHCL" and has represented that they have the requisite experience, infrastructure and resources to provide "AHCL" the services in accordance with the terms of this Agreement.
- viii. AHCL has thus, based on the representations of the Second Party, and agreed to appoint the Second Party for the provision of the services on a non-exclusive basis during the term of this Agreement.
- ix. Parties are now desirous of entering into this Agreement to record their mutual agreement and understanding regarding the offering of services in accordance to this Agreement. MEDIWHEEL and the Service Provider have agreed on certain terms and conditions to govern their relationship as set out herein below

### I. QUALITY OF SERVICES:

- 1.1. The Service Provider shall provide services of good quality and professional nature in accordance with best practices.
- 1.2. Service provider shall provide detailed information about its services / facilities including outsourced services,
- 1.3. The Service Provider may be called upon to enter into a separate Service Level Agreement with MEDIWHEEL. or

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MEDIWHEEL may develop an appropriate Operations Manual, wherein certain quality standards and service-specific terms and conditions, in respect of the Service Provider's services, will be identified. The Service Provider shall Endeavour to adhere to the standards of quality and additional terms and conditions, identified in such Service Level Agreement and / or Operations Manual. The said Service Level Agreement and / or the Operations Manual shall be deemed to be a part and parcel of this Agreement.

1.4. MEDIWHEEL shall have the right to monitor the quality of services provided by the Service Provider to MEDIWHEEL and / or its Members / Customers.

1.5. In the event that MEDIWHEEL is not satisfied with the quality of services provided by the Service Provider to MEDIWHEEL and / or its Members / Customers, MEDIWHEEL shall have the right to terminate this Agreement in accordance with the provisions of Clause 9 below.

## 2. SCOPE

1.6. AHCL shall send a qualified and valid Lead to Second Party for the supply of Services to the Lead.

1.7. Second party shall take reasonable steps to ensure that the Leads generated are fulfilled through the Service Providers.

3. It must be noted that AHCL is a mere facilitator for the fulfillment of the order and shall not be liable for any deficiency or defect the Services supplied by the Second Party.

## 4. PAYMENTS:

4.1. MEDIWHEEL and the Service Provider have already agreed upon certain rates on the basis of which the Service Provider shall charge for its services. These charges shall be mentioned in Annexure 1.

4.2. The Service provider shall not be entitled to change the said rates without prior consultation with MEDIWHEEL.

4.3. The service provider can be penalized up to 10 percent of the bill amount for exceeding the TAT for sending the reports to MEDIWHEEL which is 24 hrs.

4.4. MEDIWHEEL may, in its discretion, inform its Members / Customers of the total amount of charges in respect of the Service Provider's services, without, separately, indicating the amount of the add-on Service Fee included herein.

1.1 The Service Provider shall raise its bills on MEDIWHEEL on a monthly basis. MEDIWHEEL agrees to pay eligible bills within 30 days from the date of receipt of such bills from the Service Provider.

1.2 The Service Provider shall submit the bills to the mail of "MEDIWHEEL" mail address.

1.3 All payments by MEDIWHEEL to the Service Provider shall be subject to the applicable laws in India, such as those relating to tax deduction at source; etc.

## 5. CERTAIN SPECIFIC OBLIGATIONS ON THE PART OF THE SERVICE PROVIDER:

5.1 The Service Provider shall at all times treat "MEDIWHEEL" Members / Customers in a courteous manner and follow good business practices.

5.2 The Service Provider shall be responsible for protection of all information, contents, software, etc., being utilized by it for the purposes of implementing the terms and conditions of this Agreement and for the purpose of providing its services to MEDIWHEEL and / or its Members / Customers.

5.3 The Service Provider shall utilize its hardware, software, access codes to MEDIWHEEL's website, such as User ID and Password, etc., with utmost discretion and solely for the purpose of implementing the terms and conditions of this Agreement and for the purpose of providing its services to MEDIWHEEL and / or its Members / Customers.

  




**9 TERM OF THIS AGREEMENT:**

- 9.1 This Agreement shall be in effect for a Period of 15/05/2022 to 14/05/2023 date of its execution. We will extend the MOU until cancelled.
- 9.2 This Agreement may be extended for such further periods and on such terms as may be agreed upon, in writing, between the parties.

**10 TERMINATION and Confidential Information:**

- 10.1 In the event that this Agreement is not extended as mentioned in Clause 7.2 above, the same shall be terminated on the expiry of the period mentioned in Clause 7.1 above.
- 10.2 Prior to the expiry of this Agreement by efflux of time, as mentioned in Clause 9.1 below, either party may terminate this Agreement by issuing One Month's Notice, in writing to the other party.
- 10.3 Although the Agreement may stand terminated, either by efflux of time and / or by violation of parties, the Service Provider shall remain responsible for all assignments being attended to by the Service Provider at the time of termination of the Agreement.
- 10.4 However, MEDIWHEEL has the right to call upon the Service Provider to, forthwith, cease to attend to any of its Subscribers and to identify any other Service Provider to provide the services required by its Members /Customers.
- 10.5 "Confidential Information" shall mean any business, marketing, technical, scientific, IP or other information disclosed which, at the time of disclosure, is designated as confidential (or like designation), is disclosed in circumstances of confidence, or would be understood by the Parties, exercising reasonable business judgment, to be confidential, any work done under this agreement and/ or the terms of this agreement. However, "Confidential Information" shall not include any information which; was previously known by the receiving Party, as evidenced by its business records; or is lawfully in the public domain, other than through a breach of this agreement; was disclosed to the receiving Party by a third party without any restrictions on its use or disclosure, provided the third party is not itself in breach of any obligations of confidence with respect to such information; is independently developed by the receiving Party, as evidenced by its business records; is authorized by a third party with the right to do so; is compelled by law, provided the disclosing Party provides the other Party with prompt notice of any efforts to compel disclosure and reasonably co-operates with other Party's lawful attempts to prevent disclosure or to obtain a protective order.
- 10.6 The Provider shall agree that they will not approach the said corporate directly till the validation of MOU and 2 years after the expiry of contract.
- 10.7 Subject to provisions of this agreement, the Parties shall maintain any and all Confidential Information in confidence, and disclose the same only to employees, officers or to any third party/ consultant/ contractor hired to complete the work in terms of this agreement for the purposes of undertaking the work during the Term. The Parties shall use the same degree of care as each of them uses to protect its own Confidential Information of a similar nature, but no less than reasonable care, to prevent the unauthorized use, dissemination or publication of Confidential Information.

**11 BREACH OF CONTRACT AND CONSEQUENCES THEREOF:**

- 11.1 Notwithstanding anything else contained in this Agreement to the contrary, in the event of a breach, by the Service Provider, of any of the terms of this Agreement, MEDIWHEEL shall have the right to terminate this Agreement, immediately and without any notice period.



- 11.2 In the event of termination of this Agreement in pursuance of the above clause, MEDIWHEEL shall have the right to call upon the Service Provider to, forth with, cease to attend to any of its Members / Customers and to identify any other Service Provider to provide the services required by its Members / Customers.
- 11.3 The Service Provider undertakes to comply with all directions of MEDIWHEEL in this regard.

**12 GOVERNING LAW:**

The law governing this Agreement and all matters related thereto shall be the laws of India only.

**13 DISPUTES RESOLUTION:**

- 13.1 All disputes, differences, claims, and / or any other matters related to the provisions of this Agreement, shall be referred to arbitration under the provisions of the Arbitration and Conciliation Act, 1996.
- 13.2 Each party shall have the right to appoint one Arbitra to each.
- 13.3 The arbitration shall be in English and only at New Delhi.
- 13.4 This Agreement shall be subject to the jurisdiction of the Courts in New Delhi only.

**14 DECLARATION:**

Service Provider hereby declares that

- 14.1 Information given to MEDIWHEEL is true and authentic to the best of its knowledge and belief.
- 14.2 In the event that the furnished information is either false or turns out to be false, "MEDIWHEEL" is entitled to dis-empower the Service Provider from the MEDIWHEEL Network list of Service Providers.
- 14.3 MEDIWHEEL has a right to comprehend that this ground i.e., act of furnishing information by Service Provider which is false or turns out to be false, in addition to other grounds envisaged elsewhere in this agreement.

For "MEDIWHEEL"

Authorized Signatory \_\_\_\_\_  
Aroshmi Health Ltd.



IN WITNESS WHEREOF, THE PARTIES HERETO HAVE AFFIXED THEIR RESPECTIVE STAMPS AND SIGNATURES ON THE DATE MENTIONED ABOVE.

For "Service Provider"

Authorized Signatory \_\_\_\_\_

Name: Dr. Kuman Rajeev

SEAL:



DATE: 2/12/22

Important Instructions:

1. Please ensure that each and every page & each side of this document have the Service Provider Seal and Authorized Signatory's signature.
2. MOU to be submitted along with other information requested







## MediWheel Full Body Health Checkup Male Above 40

	Test Name
Description	For the most Comprehensive Check of all Pathology for complete understanding of your body.
General Health	CBC with ESR, Urine analysis, Stool Analysis, Blood Group
Diabetes	Blood Sugar & Urine Sugar Fasting, Blood Sugar - Post Prandial, Urine Sugar PP, Hba1c
Thyroid	TSH, T3, T4
Lipid	Triglycerides, Cholesterol Total, HDL, LDL, VLDL, LDL/HDL Ratio, Cholesterol Total / HDL Ratio
Kidney	Uric Acid, BUN, Creatinine, BUN/Creatinine Ratio, Total Protein
Liver	Bilirubin Total & Direct and Indirect, Alkaline Phosphatase, , Albumin, Globulin, A:G Ratio, Serum Protein, GGT, AST/ALT Ratio
Heart	ECG, (2D or TMT)
Lung	X Ray Chest
General Organ	Ultrasound
Cancer	PSA Male
Consultation	General, Eye, Dental
Lab Result	Yes 48 Hours
Center Price	2750
MediWheel Code	
Number of Tests	

## MediWheel Full Body Health Checkup Female Above 40

	Test Name
Description	For the most Comprehensive Check of all Pathology for complete understanding of your body.
General Health	CBC with ESR, Urine analysis, Stool Analysis, Blood Group
Diabetes	Blood Sugar & Urine Sugar Fasting, Blood Sugar - Post Prandial, Urine Sugar PP, Hba1c
Thyroid	TSH, T3, T4
Lipid	Triglycerides, Cholesterol Total, HDL, LDL, VLDL, LDL/HDL Ratio, Cholesterol Total / HDL Ratio
Kidney	Uric Acid, BUN, Creatinine, BUN/Creatinine Ratio, Total Protein
Liver	Bilirubin Total & Direct and Indirect, Alkaline Phosphatase, , Albumin, Globulin, A:G Ratio, Serum Protein, GGT, AST/ALT Ratio
Heart	ECG, (2D or TMT)
Lung	X Ray Chest
General Organ	Ultrasound
Woman Health	Mammography
Consultation	General, Eye, Dental, Gynac
Lab Result	Yes 48 Hours
Center Price	2850
MediWheel Code	
Number of Tests	





# Mediwheel Package

Male	Female
Haemogram	Haemogram
Lipid Profile	Lipid Profile
LFT	LFT
Kidney Profile	Kidney Profile
Blood and Urine Sugar Fasting	Blood and Urine Sugar Fasting
Blood and Urine Sugar PP	Blood and Urine Sugar PP
Stool Routine	Stool Routine
VDRL	VDRL
ECG	ECG
PFT	PFT
USG Normal	USG Normal
TMT OR ECHO	TMT OR ECHO
X Ray Chest	X Ray Chest
Eye Check-up	Eye Check-up
Physician Consultation	Physician Consultation
Rectal examination	Pap Smear,
Surgical examination	Routine urine analysis
	Gynaec Consultation with Breast Examination
Price 2200	Price 2350

## Mediwheel Pre-Employment Health Checkup

Pre-Employment Health Checkup- Standard	Pre-Employment Health Checkup- Male Above 45 ( PSA )	Pre-Employment Health Checkup- Female Above 45 ( Mammography )	Pre-Employment Health Checkup - (Audiometry)
Blood group	Blood group	Blood group	Blood group
CBC	CBC	CBC	CBC
ESR	ESR	ESR	ESR
RBS	RBS	RBS	RBS
SGPT	SGPT	SGPT	SGPT
S. Creatinine	S. Creatinine	S. Creatinine	S. Creatinine



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Urine RM	Urine RM	Urine RM	Urine RM
Chest X Ray (PA)	Chest X Ray (PA)	Chest X Ray (PA)	Chest X Ray (PA)
ECG	ECG	ECG	ECG
Eye Examination	Eye Examination	Eye Examination	Eye Examination
	Health checkup form – As per Factory act/rules	Health checkup form – As per Factory act/rules	Health checkup form – As per Factory act/rules
General health checkup form & fitness certificate from Physician doctor	General health checkup form & fitness certificate from Physician doctor	General health checkup form & fitness certificate from Physician doctor	General health checkup form & fitness certificate from Physician doctor
	PSA	Mammography	Audiometry
Price 1200	Price 1200	Price 1600	Price 1200

### Mediwheel Pre- Employment Health Checkup

<b>Pre-Employment Health Checkup - A</b>
Complete Blood count (automated)
Blood Group ABO & Rh
Random Blood Sugar
HIV test
Chest X-ray
ECG- Adult
Eyes Checkup with Color Blindness
Basic ENT Checkup & Audlometry Test
Total Cholesterol
Medical Examination General Physician report with status (Fit / Unfit)
Price 1000

<b>Pre-Employment Health Checkup – B</b>
Height, Weight, BMI
Chest X-ray
Complete Blood count (automated)
ECG- Adult
Creatinine serum
Urine routine and microscopy
Glucose fasting
Total Cholesterol
SGPT
SGOT
HC physician Consultation
HC Opthal Consultation
Medical report with status (Fit / Unfit)
Price 1050



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	Mediwheel GOLD Parent		Mediwheel GOLD Parent		Mediwheel Silver Parent	
	Male	Female	Male	Female	Male	Female
Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI	Physician Consultation (MD), Vitals & BMI
Complete Haemogram	Complete Blood Picture	Complete Haemogram	Complete Blood Picture	Complete Haemogram	Complete Blood Picture	Complete Blood Picture
Complete Urine Examination	Complete Urine Examination	Complete Urine Examination	Complete Urine Examination	Complete Urine Examination	Complete Urine Examination	Complete Urine Examination
Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar
	Gynecological Checkup including Breast Examination by Gynecologist with MD qualification		Gynecological Checkup including Breast Examination by Gynecologist with MD qualification		Gynecological Checkup including Breast Examination by Gynecologist with MD qualification	Gynecological Checkup including Breast Examination by Gynecologist with MD qualification
ECG	ECG	ECG	ECG	ECG	ECG	ECG
Lipid Profile	Lipid Profile	Lipid Profile	Lipid Profile	Lipid Profile	Lipid Profile	Lipid Profile
RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	TSH	TSH	TSH
Liver Function Test	Liver Function Test	Liver Function Test	Liver Function Test	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)	RFT (Serum Creatinine, Blood Urea Nitrogen, Serum Uric Acid, Serum Electrolytes)
USG abdomen and Pelvis	USG abdomen and Pelvis	USG abdomen and Pelvis	USG abdomen and Pelvis	Liver Function Test	Liver Function Test	Liver Function Test
HB1AC	HB1AC	HB1AC	HB1AC	HB1AC	HB1AC	HB1AC
TSH, T3/T4	TSH, T3/T4	TSH	TSH			
Calcium Serum	Calcium Serum					
PSA	Pap Smear					
Price - 2000	Price - 2100	Price - 1650	Price - 1900	Price - 1100	Price - 1350	Price - 1350



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Mediwheel Base Parent		Mediwheel Base Parent	
Male	Female	Male	Female
Physician Consultation Vitals & BMI	Physician Consultation (MD) , Vitals & BMI	Physician Consultation (MD) , Vitals & BMI	Physician Consultation (MD) , Vitals & BMI
Complete Haemogram	Complete Blood Picture	Complete Haemogram	Complete Blood Picture
Complete Urine Examination	Complete Urine Examination	Complete Urine Examination	Complete Urine Examination
Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar	Fasting Blood Sugar
	Gynecological Checkup including Breast Examination by Gynecologist with MD qualification		Gynecological Checkup including Breast Examination by Gynecologist with MD qualification
Serum Creatinine	Serum Creatinine	Serum Creatinine	Serum Creatinine
ECG	ECG	ECG	ECG
Lipid Profile	Lipid Profile	Lipid Profile	Lipid Profile
SGPT/SGOT	SGPT/SGOT	SGPT/SGOT	SGPT/SGOT
TSH	TSH		
Price - 900	Price - 1100	Price - 750	Price - 950



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