

Operations & Services Department
Head Office, Baroda

CIRCULAR TO ALL BRANCHES AND OFFICES IN INDIA

Madam / Dear Sir,

Re: Date of Birth in customer's accounts – Aadhaar is not a proof of "Date of Birth"

The Unique Identification Authority of India (UIDAI) vide their letter no. F. No. HQ-13065/1/2022-AUTH-11 HQ/8075 dated 22.12.2023 has informed that:

"An Aadhaar number can be used for establishing the identity of an individual subject to authentication and thereby, per se it is not a proof of Date of Birth"

As per the clarification received from UIDAI, Aadhaar has been deleted from the list of acceptable documents for ascertaining the Date of Birth (DOB) and is not a proof for considering the Date of Birth.

In order to improve the Bank's reporting in respect of DOB of customers, we reiterate that, since the DOB field is mandatory in FINACLE while creating customer-id of a new customer Branches to take utmost care while seeding DOB. RLBO is advised to Re-verify the date of birth from the documents submitted by the customers. The DOB should be verified from the following documents submitted by customers.

The list of valid documents to ascertain the DOB are as under:

1. PAN card
2. Voter Identity Card
3. Passport
4. Driving License
5. Pension Payment Order
6. LIC Policy
7. Birth Certificate by Competent Authority
8. Secondary School Certificate indicating DOB
9. National Population Register

Further, henceforth entry in 'DOBVER' menu is not required, as the benefit of Senior Citizen interest rate is directly linked to the customer's DOB available in the system.

Regards,


A. Kumar Khosla,
Chief General Manager,
Operations